

Noise Management Plan for Reloaded

7-9 Wharf Street, Newbury RG14 5AN

This noise management plan has been composed to manage the level of noise which can potentially impact the surrounding residents. All possible efforts will be carried out at all times to reduce the impact of noise and disturbance associated with the above mentioned premises.

<u>Source</u>	<u>Solution</u>	<u>Additional Comments</u>
<p>Inside music noise; playing of music, DJ</p>	<ul style="list-style-type: none"> ● All 3 windows will permanently be shut. ● All sets of doors closest to the residential flats will be closed at all times. ● No entry/exit will be permitted via the doors closest to the residential flats. ● Bass control; this will be monitored and kept at an acceptable level. ● No speakers in the upstairs area. ● Brand new equipment has been purchased. Due to the quality of the equipment, the volume of music will be played at a lower level. ● No subwoofers on the premises. 	<ul style="list-style-type: none"> ● No music will be played outside of the premises at any time. ● All staff have previous experience working in the hospitality industry. ● A manager is in place who has a vast range of experience of working/running similar venues. ● Sonja Wall has a consultant working alongside her who has over 23 years of experience managing/owning bars, nightclubs, restaurants and hotels and has also obtained a premises licence for a significant amount of time. ● The DJ's have a number of years

	<ul style="list-style-type: none"> ● ‘Cooling down period’ of 30 minutes before close every night where music is turned down to a very minimal volume. ● Digital sound level monitor has been purchased to monitor and maintain sound levels. This will be used each night to check the levels and a record will be kept. ● The direction of the speakers is not pointed towards the residential flats. This will remain the same at all times. ● A member of staff will stand outside the premises each night after 23:00 hours to listen to music levels and monitor this. ● All staff will be briefed/trained on noise management. This noise management plan will be given to all employees and also be available at the venue at all times. 	<p>experience DJing in bars and nightclubs.</p> <ul style="list-style-type: none"> ● Staff will ensure any litter is cleared if left by any customers.
Deliveries and Collections	<ul style="list-style-type: none"> ● Deliveries and/or collections will only take place during the hours of 08:00 and 18:00. 	

<p>Refuse and recycling bins, bottles and stores, barrels</p>	<ul style="list-style-type: none"> ● Any rubbish or recycling such as glass bottles will not be placed into receptacles outside the premises between the hours of 23:00 and 07:00 	
<p>Smoking areas</p>	<ul style="list-style-type: none"> ● No smoking inside the premises; signs will be displayed. ● Only available smoking area is outside the front of the premises. Licensed door staff will be outside to manage this area to ensure noise is kept to a minimum. This will not be in the area outside or close to the residential flats. 	
<p>Customer noise</p>	<ul style="list-style-type: none"> ● No drinks will be permitted outside the venue. ● Clear and precise signage is displayed at the exit of the premises reminding customers to respect surrounding residents and to please leave quietly. Door staff and Reloaded staff members will also be reminding customers to leave quietly. ● A member of the door staff will be inside the venue ensuring everyone 	

	<ul style="list-style-type: none">● leaves appropriately. Another member of the door staff will be manning the exit door to ensure customers leave the premises appropriately. Another member of the door staff will be manning the fire exit area/area outside of the residential flats to ensure customers leave the premises appropriately. All of these members of door staff will remain until all customers have vacated the premises.● A '3 strike rule' will be implemented by all door staff and Reloaded staff to unruly customers. If customers continue to create unnecessary noise during opening hours they will be asked to leave/escorted from the premises.● 24 hour CCTV has been installed in and around the premises which covers all internal areas, excluding the toilets, all external doors and the outside area of the premises. Management can access this system	
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	<p>at any time. Recordings are kept for a minimum of 31 days with a time and date stamping.</p> <ul style="list-style-type: none"> ● Door staff will manage customers awaiting entry into the premises to ensure noise is kept to a minimum and they are not obstructing other members of the public from walking/driving up and down Wharf Street. ● No customer will be permitted to leave the premises with drinking receptacles. ● No entry will be permitted 2 hours prior to closure of the premises. 	
Complaints	<ul style="list-style-type: none"> ● Any complaints will be recorded. ● A contact name/number of a responsible member of staff can be provided to neighbours if they have any concerns they wish to communicate. ● A meeting can be arranged if necessary. ● If an authority such as West Berkshire Council needs to be informed this will be carried out. ● A polite and 	

	responsible approach will be maintained at all times when dealing with any complaints.	

The focus of this venue is to offer something different to Newbury. The word 'Nightclub' may have aroused concern but please be assured that this venue is solely for customers of the age of 25 and over. The dress code is smart/casual, no trainers, hoodies/hats or sports wear. It will be a sophisticated bar for a more mature crowd who are looking for somewhere to enjoy a drink/food within a stylish establishment with the opportunity to have a dance.